



Tel: (01273) 411177  
Fax: (01273) 411416  
W: [www.windowinsussex.co.uk](http://www.windowinsussex.co.uk)  
E: [info@windowinsussex.co.uk](mailto:info@windowinsussex.co.uk)

Date: 10/12/10  
Name: J BARNARD

Address:

Telephone

Help us to help you!!

**Customer feedback...**

1). HOW PLEASSED WERE YOU WITH YOUR INSTALLATION

Very good  Good  Average  Poor  Very poor

2). STANDARD OF SERVICE FROM OUR FITTER(S)

Very good  Good  Average  Poor  Very poor

3). STANDARD OF SERVICE FROM OTHER MEMBERS OF STAFF  
(ie: OFFICE STAFF, SALES REPRESENTATIVE, SURVEYOR & SERVICE TEAM)

Very good  Good  Average  Poor  Very poor

4). YOUR GENERAL EXPERIENCE WITH R & D GOATLEY

Very good  Good  Average  Poor  Very poor

5). HOW DID YOU HEAR ABOUT R & D GOATLEY?

Magazine  Recommendation  Radio AD (Heart FM)  Flyer  Showroom  Internet  Used before

**DO YOU FEEL WE CAN IMPROVE OUR SERVICES IN ANY WAY?**

I would just like to say your fitters are absolute stars and I hope they didn't all catch double pneumonia fitting our windows in below freezing conditions. Many thanks to you all.