



Date: 08-12-2010  
Name: Mr + Mrs Wadey

Tel: (01273) 411177  
Fax: (01273) 411416  
Email: [sales@randdgoatley.co.uk](mailto:sales@randdgoatley.co.uk)

Help us to help you!!

**Customer feedback...**

**1). HOW PLEASED WERE YOU WITH YOUR INSTALLATION**

Very good    Good    Average    Poor    Very poor  
               

**2). STANDARD OF SERVICE FROM OUR FITTER(S)**

Very good    Good    Average    Poor    Very poor  
               

**3). STANDARD OF SERVICE FROM OTHER MEMBERS OF STAFF  
(ie: OFFICE STAFF, SALES REPRESENTATIVE, SURVEYOR & SERVICE TEAM)**

Very good    Good    Average    Poor    Very poor  
               

**4). YOUR GENERAL EXPERIENCE WITH R & D GOATLEY**

Very good    Good    Average    Poor    Very poor  
               

**DO YOU FEEL WE CAN IMPROVE OUR SERVICES IN ANY WAY?**

We were at work when the windows were fitted and when we got home all was left tidy and we are pleased with our new windows

Please find enclosed cheque for £1676.00 re contract no 2042002/0

Visit: [www.windowsinsussex.co.uk](http://www.windowsinsussex.co.uk)