



Date: 18th May 2011  
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Help us to help you!!

**Customer feedback...**

**1). HOW PLEASED WERE YOU WITH YOUR INSTALLATION**

Very good  Good  Average  Poor  Very poor

**2). STANDARD OF SERVICE FROM OUR FITTER(S)**

Very good  Good  Average  Poor  Very poor

**3). STANDARD OF SERVICE FROM OTHER MEMBERS OF STAFF  
(ie: OFFICE STAFF, SALES REPRESENTATIVE, SURVEYOR & SERVICE TEAM)**

Very good  Good  Average  Poor  Very poor

**4). YOUR GENERAL EXPERIENCE WITH R & D GOATLEY**

<sup>EXCELLENT</sup>  
Very good  Good  Average  Poor  Very poor

**DO YOU FEEL WE CAN IMPROVE OUR SERVICES IN ANY WAY?**

I find it difficult to suggest any improvement in your services because all staff & the 2 gentlemen installers were 100%. Curtains & blinds where necessary were taken down & replaced automatically very clean & tidy workers. No complaints only P.P.S.E Thank you

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