



Date: 15/7/11  
Name: MRS C. CLACK

Tel: (01273) 411177  
Fax: (01273) 411416  
Email: [sales@randdgoatley.co.uk](mailto:sales@randdgoatley.co.uk)

Help us to help you!!

**Customer feedback...**

**1). HOW PLEASED WERE YOU WITH YOUR INSTALLATION**

Very good  Good  Average  Poor  Very poor

**2). STANDARD OF SERVICE FROM OUR FITTER(S)**

Very good  Good  Average  Poor  Very poor

**3). STANDARD OF SERVICE FROM OTHER MEMBERS OF STAFF**  
(ie: OFFICE STAFF, SALES REPRESENTATIVE, SURVEYOR & SERVICE TEAM)

Very good  Good  Average  Poor  Very poor

**4). YOUR GENERAL EXPERIENCE WITH R & D GOATLEY**

Very good  Good  Average  Poor  Very poor

**DO YOU FEEL WE CAN IMPROVE OUR SERVICES IN ANY WAY?**

No  
.....  
I AM VERY PLEASED WITH THE QUALITY  
OF THE WINDOWS AND INSTALLATION  
YOUR INSTALLATION TEAM WORKED VERY HARD  
AND LEFT ABSOLUTELY NO MESS.  
.....  
.....  
.....  
.....  
.....

Visit: [www.windowsinsussex.co.uk](http://www.windowsinsussex.co.uk)